

**XLS****Xtra Low Salt****POOL  
CONTROLS****SG Series****POOL CONTROLS  
SWC**

*Do you think your chlorinator may not be producing Chlorine?*

### ***First item to check - Cover Mode:***

Is the status light to the right of the panel on the chlorinator control box flashing between green and orange? If so you have Cover Mode activated. Cover Mode reduces chlorine output by 80%. To turn this off simply press the "N" button. The chlorinator will then revert back to producing Chlorine to the set level.

### ***2 - How long are you running the system for?:***

In Summer we recommend running your Chlorinator for approx 8 hours per day (this can vary depending on circumstances)

### ***3 - What is Chlorine output set to?:***

If your Chlorine output is set to say 40% try increasing the Chlorine output to around 60% or more to see if it improves. In Summer you may need it set to 100% depending on bather load and environmental factors.

### ***4 - Have your water professionally tested:***

Download the Quickstart guide relevant to your Chlorinator on our website (Troubleshooting page) These sheets have the recommended water parameters.

Ensure your Stabiliser (Cyanuric acid) levels are at around 50ppm.

Stabiliser protects your Chlorine from being eradicated by the sun.

Ensure you have no phosphates in your water. Treat if present according to your Pool shop's advice.

Phosphates are a food source for Algae.

Ensure your TDS/salt/mineral levels are at required levels

### ***5 - Are there any errors showing on your Chlorinator screen?:***

If so please check relevant troubleshooting sheets on the website

***Balance Experience Innovation***

58 Prosperity Ave,  
Wangara 6065

Call +61 (08) 9240 4400  
[poolcontrols.com.au](http://poolcontrols.com.au)